IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF PUERTO RICO

PATRICE NICOLE PITRE

CIVIL No.

Plaintiff

V.

DRIFTWOOD HOSPITALITY MANAGEMENT II, LLC; SHERATON PUERTO RICO MANAGEMENT, LLC; TISHMAN HOTEL AND REALTY LP; D/B/A SHERATON OLD SAN JUAN HOTEL; MUNICIPALITY OF SAN JUAN.

JURY TRIAL DEMANDED

Defendants

COMPLAINT

TO THE HONORABLE COURT:

Comes now the Plaintiff, through the undersigned attorneys, and before this Honorable Court respectfully alleges and prays as follows:

I. THE PARTIES

- 1. Plaintiff, Patrice M. Pitre is of legal age, single and domiciled in the State of Georgia, her current address is 5234 Brentwood Rd, Atlanta, Georgia 30349.
- 2. Co-Defendant, Driftwood Hospitality Management II, LLC (hereinafter "Driftwood") is a foreign limited liability company, domiciled in the state of Florida, that is the

- present owner and operator of the SHERATON OLD SAN JUAN HOTEL, a hotel located at #100 Brumbaugh Street, Old San Juan, P.R. 00901.
- 3. By information and belief, Co-Defendant, Tishman Realty Corporation, LLC, (hereinafter "Tishman") is a limited liability corporation with headquarters in the state of New York, who was the owner of the Sheraton Old San Juan Hotel, until September 2021, when it was sold to Driftwood.
- 4. Co-Defendant, Driftwood Hospitality Management, with headquarters in North Palm Beach, State of Florida is the managing arm of Driftwood Capital and it is said corporation the entity that owns, manages and operates Sheraton Old San Juan Hotel, and thus enjoys the economic benefit of the operations of this hotel and is the entity ultimately responsible for the safety of patrons like Mrs. Pitre from suffering accidents as described in this complaint due to negligence.
- 5. Co-Defendant, The Municipality of San Juan ("MSJ") is an autonomous municipality of the Commonwealth of Puerto Rico that administers public services and governs within the geographical boundaries of the capital city of Puerto Rico, San Juan, and as such, is also responsible for the upkeep and proper maintenance of all sidewalks adjacent to public streets

- within the municipality of San Juan in a safe and hazard free condition.
- 6. Upon information and belief, A and B Corporation (unknown defendants at present) ("A Corp, B Corp") is the name utilized to denominate other companies organized and existing under the Laws of Puerto Rico or another jurisdiction that is not Georgia, having their principal place of business in Puerto Rico, that at the time of the accident mentioned in this and/or complaint, were the owners operators administrators of the Old San Juan Sheraton Hotel. At all relevant times herein, A and B Corp were either the owners of the premises or were responsible for maintaining the area where the accident occurred described in this complaint, in a safe and hazard free condition.
- 7. Upon information and belief X, Y Insurance Companies (X, Y) are insurance companies organized and existing under the laws of Puerto Rico, having their principal place of business in Puerto Rico. At all relevant times herein, X, Y insurance companies had in full force and effect one or more insurance policies covering the legal liability of one or more of the defendants mentioned in this complaint for accidents as described in this complaint.

8. Co-Defendants, JOHN DOE and JANE ROE are any individuals, legal entities, private or governmental agencies, municipalities or entities that may be liable to the plaintiff here, or where otherwise responsible to the facts that are reported here and are called at this time by fictitious names ignored the real, which shall be notified as soon as identified.

II. JURISDICTION

- 7. This Honorable Court has subject matter jurisdiction to entertain the instant case pursuant to 28 U.S.C. section 1332

 (a) (1) because this is a case or controversy between citizens of different states and the amount in controversy is in excess of seventy-five thousand dollars (\$75,000.00), exclusive of interest and costs.
- 8. Pursuant to 28 U.S.C. Section 1392 (a) (2), venue if this action is proper in this district because the events, acts or omissions giving rise to the claims occurred in Puerto Rico.

III. TOLLING OF THE STATUTE OF LIMITATIONS

9. The accident that gives origin to the present case occurred on June 22, 2021, and thus, as per the Civil Code of Puerto Rico of 2020, at the time of filling the present complaint the statute of limitations of one (1) year has not elapsed.

IV. THE FACTS AND THE DAMAGES

- 10. Plaintiff checked in June 21, 2021 to the Sheraton Old San Juan Hotel as a guest.
- 11. The next day, the morning of June 22, 2021, Plaintiff, while walking back from Starbucks towards the hotel, via the sidewalk on Brumbaugh Street, in front of the designated entrance to the hotel, she stepped on an extremely sloped area of the sidewalk and abruptly fell, seriously injuring herself as a direct result the fall.
- 12. After the fall, Mrs. Pitre noticed that the floor area of the sidewalk and the ramp entrance to the hotel where she fell was uneven, sidewalk was slightly cracked, the area had an unmarked inclination, and yet no signs were posted indicating this dangerous condition of an uneven or cracked sidewalk right before the entrance to the hotel.
- 13. As a direct result of the abrupt fall, Mrs. Pitre was injured and felt intense pain, particularly to his right hand, fingers, ankle and right leg.
- 14. She filed an incident report with the hotel, was provided some assistance by hotel personnel, went to rest in her room and the next day decided to leave Puerto Rico to Atlanta, Georgia, to be medically treated, as she felt uncomfortable

- in Puerto Rico with the Covid pandemic and the language barrier.
- 15. Upon her return to Atlanta, Georgia, Plaintiff immediately seeked medical help and received emergency medical treatment for her injuries.
- 16. After X Rays Mrs. Pitre was put on a sling and crutches as well as prescribed anti-inflammatory medication and rest.
- 17. Plaintiff was referred to an orthopedic doctor who diagnosed she had two split fractures to her right ankle, was placed on a protective boot on her right ankle and wrist and ordered her not to go to work for a month to see if the ankle could heal by itself.
- 18. Plaintiff rested in bed and was able to have limited mobility in her home via a knee scooter. She is in pain and needs to use a plastic boot at all times.
- 19. Because of his accident and the damages suffered, Plaintiff still suffers from pain and has numbness and tingling in her right hand and cannot go to work. She needs to use a walking frame and has extreme difficulty in performing rutinary movement.
- 20. Plaintiff is a hair stylist and worked part time at Costco where she was due for a promotion, but due to the injuries

- suffered she cannot stand on her feel and is off for a year.

 She has now lost her work medical insurance.
- 21. The seriousness of the injuries affects Plaintiff's ability to work to the same extent as she was able to work prior to the accident both as a stylist and at Costco, and to conduct various life activities.
- 22. Plaintiff still experiences pain in her right ankle and hand and intermittent swelling.
- 23. As a direct result of the injuries sustained, Mrs. Pitre has difficulty getting a goodnight sleep, performing household chores, and conducting various other daily activities due to the pain and discomfort in her right ankle and hand.
- 24. The severe injuries suffered by Plaintiff, which are permanent in nature, have caused severe pain and suffering, distress, despair, embarrassment, discomfort, and mental and moral anguish, all of which are continuing now, and will continue permanently in the future.
- 25. The value of all Plaintiff's damages for his physical injuries, past, present and future pain, suffering and mental anguish and his permanent impairment is estimated in a sum in excess of TWO HUNDRED AND FIFTY THOUSAND DOLLARS (\$250,000.00)
- 26. As a direct result of the accident and the negligence of Defendants, Plaintiff has lost income and will continue to

DOLLARS (\$50,000), and has had to incur and will have to incur in unwanted personal and medical expenses, in a sum estimated in excess of TWENTY THOUSAND DOLLARS (\$20,000), a sum that is also owed to the plaintiff by the defendants.

V. LIABILITY

- 25. The accident resulting in the serious and severe damages to the Plaintiff was caused by the exclusive fault and negligence of the Defendants and their employees.
- 26. Defendants failed to properly maintain its premises in a safe condition, keeping the same in a safe and hazardous free condition.
- 27. At all material times, all the defendants, and their employees, had a duty to monitor and maintain the sidewalk and the hotel entrance even and free of cracks on the floor surface where patrons were expected to walk through, particularly in route to the hotel entrance, in a reasonable safe and secure condition, to avoid accidents like the one described in the complaint. This is particular so due to the fact that the entrance has an uneven surface, inclination and no handrails or signage to alert pedestrians of any dangerous condition.

- 28. Due to the constant guest and patron traffic, all the defendants and their employees knew or should have known that allowing an uneven surface and a crack on the sidewalk right next to the entrance of the Hotel are hazardous conditions for their hotel guests, visitors and patrons.
- 29. The defendants, as owners, managers, administrators, or operators of the Sheraton Old San Juan Hotel and as responsible for maintaining the sidewalks in optimal shape, in particular, the area were the accident happened, were negligent in that they failed to either foresee the hazardous condition and/or to adequately provide for alert signage or safety handrails, among other remedial measures. All defendants failed to act.
- 30. Because the sidewalk and the entrance to the hotel was cracked and the surface uneven, defendants and their employees failed to exercise due diligence to avoid foreseeable risk.

 Defendants knowing that the sidewalk was cracked and entrance to the hotel was uneven, failed to correct the dangerous condition and failed to place warning signs or handrails prior to the occurrence of the accident.
- 31. All the defendants, their employees and their insurance companies are therefore jointly liable to the Plaintiff for all the damages suffered.

32. The accident would not have happened if not for the joint fault and negligence of the defendants and their employees.

As either owners, managers, operators and/or administrators, the defendants had exclusive control of the area where the accident occurred and are the only parties responsible for the monitoring, maintenance, and upkeep of the same.

JOINT AND SEVERAL LIABILITIES

33. Pursuant to Puerto Rico law, all defendants, to include A, B Corporations, X, Y, Insurance Companies are jointly and severally liable for the damages claimed herein as a result of the accident described in this complaint.

PREJUDMENT INTEREST, ATTORNEY FEES AND COST

- 34. In the event that the Defendants deny their negligence or liability in the occurrence of the events or damages caused to Plaintiff, by assuming such reckless conduct, Plaintiff is entitled to prejudgment interest to be computed over the amount recovered through this Complaint, as well as a reasonable amount of attorney fees, as permitted by law.
- 35. Plaintiff demands trial by jury.

WHEREFORE, it is respectfully requested that this Honorable Court enter judgment for plaintiff, for the relief demanded in the complaint with the imposition of reasonable attorneys' fees and costs.

In San Juan, Puerto Rico, this $11^{\rm th}$ day of MAY, 2022.

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